



## Smartd Service

1-866-4-SMARDT  
[www.smartd.com](http://www.smartd.com)  
[service.AMER@smartd.com](mailto:service.AMER@smartd.com)  
[parts.AMER@smartd.com](mailto:parts.AMER@smartd.com)

1840 Trans Canada Hwy  
Dorval, QC - H9P 1H7 Canada

22 Colorado, Bldg. 2815  
Plattsburgh, NY - 12903 USA

The Smartd Technical Training (AMER) course is a three-day program designed to equip technicians with the skills and tools necessary to and maintain Smartd products. The certification received upon completion of this course authorizes the participants to carry out regular maintenance and basic troubleshooting of Smartd equipment but does not certify them as a third-party trainer on Smartd, Kiltech, or Danfoss equipment nor does it grant permission to start Smartd chillers unassisted.

Certification will remain valid for a period of 18 months, after which, Smartd reserves the right to require additional advanced or refresher training to maintain certification.

Smartd reserves the right to enroll applicants from multiples organizations in any course administered by Smartd and the right to reject applicants or refuse certification, at its sole discretion, if the contractor or technician pre-requisites listed below are not met. Smartd reserves the right to cancel the scheduled class if minimum class numbers are not filled. Please confirm with Smartd prior to making any travel arrangements to ensure the class is still scheduled.

### Cost

- \$2,990 USD per trainee  
\*\*Costs associated with travel, accommodations and transportation are the sole responsibility of the participants.

### Location

22 Colorado Street  
Building 2815  
Plattsburgh, NY  
12903

### Cancellation Policy

A cancellation fee of 30% will apply if attendance is cancelled within 30 calendar days of a scheduled course, 60% if cancelled within 14 calendar days, and 100% in the case of an absence.

Smartd reserves the right to cancel a scheduled course if enrollment is insufficient. Please confirm scheduling with the Service department prior to making your travel arrangements.

### Notes

1. Return this form directly to Smartd [service.AMER@smartd.com](mailto:service.AMER@smartd.com)
2. If this is related to an existing Service ticket please reference it along with the Smartd Chiller serial number (SN - if applicable)
3. Purchase and replacement parts orders cannot be processed after 1:00pm EST **AND** cannot be delivered to a personal address, to a PO box, or on a weekend.



## Smardt Service

1-866-4-SMARDT  
[www.smartd.com](http://www.smartd.com)  
[service.AMER@smartd.com](mailto:service.AMER@smartd.com)  
[parts.AMER@smartd.com](mailto:parts.AMER@smartd.com)

1840 Trans Canada Hwy  
Dorval, QC - H9P 1H7 Canada

22 Colorado, Bldg. 2815  
Plattsburgh, NY - 12903 USA

Company	
Main contact	
Phone number	
Training date	
Training location	
Number of participants	
Total cost	
PO number	

### Trainees

Name	Position	Phone	Experience with Smardt	Participants Email	Shirt Size

### Notes

1. Return this form directly to Smardt [service.AMER@smartd.com](mailto:service.AMER@smartd.com)
2. If this is related to an existing Service ticket please reference it along with the Smardt Chiller serial number (SN - if applicable)
3. Purchase and replacement parts orders cannot be processed after 1:00pm EST **AND** cannot be delivered to a personal address, to a PO box, or on a weekend.